

Privacy & Data Protection Policy

隐私与数据保护政策

Algoz Group · Confidentiality, Privacy and Security · Algoz Group · 保密、隐私与安全

Algoz FZ-LLC (trading as Algoz Group) · Trade Licence 5033995 · Registration 4071452 · TRN 105119056700001
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GOVERNING LANGUAGE: This Policy is issued in English, which is the sole official and legally governing version. The Chinese translation in the right-hand column is provided only for the convenience of Chinese-speaking clients; in case of any difference or dispute over interpretation, the English version prevails.

管辖语言: 本政策以英文发布，英文版本为唯一正式且具有法律效力的版本。右栏中的中文译文仅为方便中文客户阅读而提供；如对解释存在任何差异或争议，以英文版本为准。

ENGLISH · official & governing version	中文 · 译文 (仅供参考)
<p>“Discretion is our trade. Protecting the information behind it is our duty.”</p> <p>Security is not a feature. It is the service. Algoz Group serves a clientele for whom privacy is not a preference but a condition of life. For high-net-worth and ultra-high-net-worth individuals, executives and the people who act on their behalf, information is inseparable from safety: an itinerary, a residence, a movement pattern or a single contact detail, in the wrong hands, is not a data point but an exposure. We therefore treat every record we hold as if a principal's wellbeing could depend on it, because it can. This Policy sets out, in plain terms, how Algoz FZ-LLC (trading as Algoz and Algoz Group) protects the information entrusted to us across our platform and our operations, in compliance with UAE Federal Decree-Law No. 45/2021 on the Protection of Personal Data (PDPL), RAKEZ regulations and, where applicable, the UK and EU GDPR.</p>	<p>“谨慎是我们的专业。保护其背后的信息是我们的职责。”</p> <p>安全不是一项附加功能，安全就是服务本身。Algoz Group 服务的客户群体视隐私为生活的前提，而非个人偏好。对于高净值与超高净值人士、企业高管以及代表他们行事的人员而言，信息与安全密不可分：一份行程、一处住所、一种出行规律，甚至一项联系方式，一旦落入他人之手，便不再是数据，而是暴露。因此，我们对所持有的每一条记录都慎之又慎，视其关乎客户的安危，因为事实确实如此。本政策以简明的语言说明 Algoz FZ-LLC (以 Algoz 和 Algoz Group 名义经营) 如何在其平台和业务中保护托付给我们的信息，并遵守阿拉伯联合酋长国关于个人数据保护的第 45/2021 号联邦法令 (PDPL)、RAKEZ 相关规定，以及在适用情况下英国和欧盟的《通用数据保护条例》(GDPR)。</p>
<p>1 Scope and Relationship to the Terms & Conditions</p> <p>This Privacy & Data Protection Policy is the privacy policy referenced in the Algoz General Terms & Conditions (clause 11.1) and is incorporated by reference into those Terms and into the Algoz Member, Early Member and B2B (Partner, Agent, Provider, Professional, Vendor and Place) agreements. It applies to all clients, members, VIPs, counterparties and visitors whose personal data Algoz processes. Capitalised terms used but not defined here have the meaning given in the applicable agreement. In the event of any conflict on a data-protection matter, this Policy governs; in all other respects the applicable agreement prevails. This Policy is governed by the same law and jurisdiction as the Terms & Conditions (clause 18 below).</p>	<p>1 适用范围及与《条款与条件》的关系</p> <p>本隐私与数据保护政策即 Algoz《一般条款与条件》(第 11.1 条)所提及的隐私政策，并通过引用纳入该等条款以及 Algoz 会员、创始会员和 B2B (合作伙伴、代理、服务提供方、专业人士、供应商及场所) 协议。本政策适用于 Algoz 处理其个人数据的所有客户、会员、VIP、合同相对方及访客。本政策中使用但未定义的首字母大写术语，具有适用协议中赋予的含义。如在数据保护事项上存在冲突，以本政策为准；在其他所有方面，以适用协议为准。本政策与《条款与条件》受相同的法律和司法管辖约束 (见下文第 18 条)。</p>
<p>2 Our Approach: Principles That Govern How We Handle Your Information</p> <p>Confidentiality by default. Every engagement is treated as confidential from first contact. Information is shared only with those who must have it to deliver the service.</p> <p>Need-to-know access. Personnel and systems are granted the minimum access required for their role, never blanket access for</p>	<p>2 我们的做法：处理您信息的原则</p> <p>默认保密。每项委托自首次接触起即按保密事项处理。信息仅提供给为提供服务而确需知悉的人员。</p> <p>按需知悉的访问权限。人员和系统仅获得其职责所需的最低访问权</p>

convenience.	限，绝不为了方便而授予全面访问权限。
Defence in depth. Protection is layered across network, application, access and human controls, so no single safeguard is a single point of failure.	纵深防御。保护措施在网络、应用、访问和人员管控等层面层层设置，任何单一防护措施都不会成为单点故障。
Data minimisation. We collect only what a mandate genuinely requires, hold it only as long as needed, and retire it under disciplined retention rules.	数据最小化。我们只收集委托真正需要的信息，只在必要期限内保存，并按照严格的保存规则予以清除。
Discretion as doctrine. Privacy is embedded in how our teams communicate, coordinate and operate, not added as an afterthought.	以谨慎为准则。隐私保护融入我们团队沟通、协调和运作的方式之中，而非事后补充。
Continuous improvement. Our safeguards are reviewed and strengthened as threats evolve. Security is an ongoing practice, not a fixed state.	持续改进。我们随着威胁的变化不断审视和加强防护措施。安全是一项持续的实践，而非一成不变的状态。
3 Information We Collect and Purpose Limitation	3 我们收集的信息及目的限制
We collect only the information a mandate requires, which may include: identity and contact details; KYC and compliance information; payment or payout details; itinerary, location, scheduling and operational details necessary to coordinate a service; and platform usage data. We use your information solely to deliver and coordinate the services you have requested. We do not sell client data, and we do not repurpose it for unrelated ends or for marketing.	我们只收集委托所需的信息，可能包括：身份及联系信息；了解您的客户（KYC）及合规信息；付款或收款信息；协调服务所需的行程、位置、日程及操作细节；以及平台使用数据。我们仅为提供和协调您所请求的服务而使用您的信息。我们不出售客户数据，也不将其挪作无关用途或用于营销。
3A Documents You Keep in the Algoz App	3A 您保存在 Algoz 应用中的文件
Members and clients can keep copies of their passports, visas, residence permits, identity cards and other travel documents in My documents in the Algoz app, and Algoz may attach travel documents such as tickets or vouchers to a trip. These documents are used only to prepare and deliver the services the client requests. Each file is encrypted before it is stored (AES-256, with keys protected by Google Cloud Key Management Service) and can be opened only by the client and by the authorised Algoz staff who handle their requests; every staff access is recorded. A document is shared with a partner, a hotel, an airline or an authority only on the client's instruction or where the law requires it. When the client deletes a document in the app, it is erased permanently from our servers together with its encryption key. Documents are also deleted when the app account is closed.	会员和客户可以将护照、签证、居留许可、身份证及其他旅行证件的副本保存在 Algoz 应用的“我的文件”中，Algoz 也可以为行程附加机票或凭证等旅行文件。这些文件仅用于准备和提供客户所请求的服务。每个文件在存储前均经过加密（AES-256，密钥由 Google Cloud Key Management Service 保护），只有客户本人以及负责处理其请求的 Algoz 授权人员可以打开；工作人员的每一次访问均有记录。只有在客户指示或法律要求的情况下，文件才会提供给合作伙伴、酒店、航空公司或主管机关。客户在应用中删除文件后，该文件连同其加密密钥将从我们的服务器上永久删除。应用账户关闭时，相关文件也会被删除。
4 Lawful Basis, Consent and KYC	4 法律依据、同意及 KYC
Lawful basis and consent. We process personal data on the bases permitted by the PDPL and, where applicable, the GDPR, principally the performance of your engagement, your consent, our legitimate interests in delivering and securing the service, and compliance with legal obligations. The Client and VIP expressly consent to Algoz collecting, processing and sharing their personal data with necessary third-party partners for the sole purpose of facilitating service delivery, including onboarding, coordination, access to tickets and venues, transportation and flights, and accommodation.	法律依据与同意。我们依据 PDPL 以及在适用情况下 GDPR 所允许的法律依据处理个人数据，主要包括履行您的委托、您的同意、我们提供和保障服务的正当利益，以及遵守法律义务。客户及 VIP 明确同意 Algoz 收集、处理其个人数据，并仅为便利服务的提供而与必要的第三方合作伙伴共享，包括接待安排、协调、门票及场所准入、交通与航班以及住宿。
KYC and AML. In accordance with UAE regulations and anti-money-laundering requirements, Algoz conducts strict Know Your Customer checks, collecting and verifying full name, date of birth, nationality, residential address, contact details and government-issued identification. KYC data is stored securely, used solely for legal compliance, fraud prevention and operational integrity, and treated with the highest confidentiality. We may delay or refuse service if satisfactory KYC documentation is not provided.	KYC 与反洗钱。根据阿拉伯联合酋长国的法规及反洗钱要求，Algoz 开展严格的客户身份核查，收集并核实全名、出生日期、国籍、居住地址、联系方式及政府签发的身份证件。KYC 数据被安全保存，仅用于法律合规、防范欺诈和维护运营完整性，并以最高级别的保密方式处理。如未提供令人满意的 KYC 文件，我们可以推迟或拒绝提供服务。
5 How We Use Information; Use of Artificial Intelligence	5 我们如何使用信息；人工智能的使用

<p>We use personal data to coordinate and deliver services, process payments, ensure quality and safety, comply with legal obligations and secure our platforms. All written content we publish is authored by human professionals; the use of AI is limited strictly to grammatical and orthographic proofreading and translation. Some imagery and video are AI-generated to depict our services precisely so as to protect our clients' privacy: real clients are never shown for marketing purposes. AI tools may support the quality and efficiency of mission preparation and execution, but every action, decision and operational task is executed by experienced, qualified professionals, and AI never makes decisions about a client.</p>	<p>我们使用个人数据来协调和提供服务、处理付款、确保质量与安全、履行法律义务以及保护我们的平台。我们发布的所有书面内容均由专业人员撰写；人工智能仅严格用于语法和拼写校对以及翻译。部分图片和视频由人工智能生成，以便在准确展示我们服务的同时保护客户隐私：我们绝不会在营销中展示真实客户。人工智能工具可以帮助提高任务准备和执行的质量与效率，但每一项行动、决定和操作任务均由经验丰富、具备资质的专业人员执行，人工智能绝不会就客户作出任何决定。</p>
<p>6 Partners, Sharing and Third Parties</p>	<p>6 合作伙伴、信息共享及第三方</p>
<p>Partners and third-party coordination. Algoz coordinates, under its RAKEZ licence, the services its clients request. Security, transportation and other operational services are delivered through vetted, licensed third-party partners, while Algoz also provides direct assistance and support to clients. Client data is shared with such partners only on a need-to-know basis, with all parties bound by strict confidentiality obligations.</p>	<p>合作伙伴与第三方协调。Algoz 依据其 RAKEZ 执照协调客户所请求的服务。安保、交通及其他运营服务通过经过审核、持有执照的第三方合作伙伴提供，同时 Algoz 亦直接为客户提供协助和支持。客户数据仅在按需知悉的基础上与该等合作伙伴共享，所有各方均受严格的保密义务约束。</p>
<p>Minimal sharing and consent. Information is shared with third parties only when strictly necessary to execute a service, limited to the minimum required, and only with client consent unless required by law or for immediate safety reasons.</p>	<p>最少共享与同意。仅在执行服务确有必要时才与第三方共享信息，且以所需最低限度为限，并须经客户同意，但法律另有要求或出于紧急安全原因的除外。</p>
<p>Authorised users and Personal Assistants. Where a Member authorises a Personal Assistant or representative to operate their account, that authorised user accesses and processes the Member's personal data on the Member's instructions and is bound by equivalent confidentiality obligations; Algoz also verifies and processes the authorised user's own identity and contact data for verification and account security.</p>	<p>授权用户与私人助理。会员授权私人助理或代表操作其账户的，该授权用户按会员的指示访问和处理会员的个人数据，并受同等的保密义务约束；为核验身份和保障账户安全，Algoz 亦会核实和处理授权用户本人的身份及联系信息。</p>
<p>Agent and mission privacy. We enforce strict protocols to protect the identities of our agents and personnel, and we do not disclose live locations, venue names or mission-specific details to any external party not directly involved in the service.</p>	<p>人员及任务隐私。我们执行严格的规程以保护我们的安保人员及员工的身份，绝不向未直接参与服务的任何外部方披露实时位置、场所名称或任务细节。</p>
<p>Communication protocols. All client communication is handled by our main concierge or designated Principal Protection Officers; when missions are delegated, clients are introduced to the assigned team through official, controlled channels.</p>	<p>沟通规程。与客户的所有沟通均由我们的首席礼宾或指定的贴身保护官员负责；任务委派时，通过正式、受控的渠道向客户介绍所指派的团队。</p>
<p>Safety and legal disclosure. In rare circumstances where client safety or a legal obligation requires it (including court orders, subpoenas, good-faith protection of rights, property or safety, or investigation of suspected fraud), information may be disclosed to relevant authorities, with utmost discretion and full compliance with privacy law.</p>	<p>安全及依法披露。在极少数情况下，如出于客户安全或法律义务的需要（包括法院命令、传票、善意保护权利、财产或安全，或调查涉嫌欺诈），信息可能会以最审慎的方式并在完全遵守隐私法律的前提下披露给相关主管机关。</p>
<p>7 Data Subject Rights</p>	<p>7 数据主体的权利</p>
<p>Subject to applicable law, you may request to know what personal data we hold, request corrections, and request deletion or restriction where no legal or operational obligation requires retention; you may also object to or request portability of your data and withdraw consent. Clients located in the United Kingdom or European Union have the corresponding rights under UK or EU GDPR. To exercise any right, contact our Data Protection Officer at dpo@algozgroup.com or privacy@algozgroup.com. Mandatory rights under applicable law are not affected by this Policy.</p>	<p>在适用法律允许的范围内，您可以要求了解我们持有您的哪些个人数据，要求更正，并在无法律或运营义务要求保留的情况下要求删除或限制处理；您亦可以反对处理、要求数据可携带并撤回同意。位于英国或欧盟的客户享有英国或欧盟 GDPR 规定的相应权利。如需行使任何权利，请通过 dpo@algozgroup.com 或 privacy@algozgroup.com 联系我们的数据保护官。本政策不影响适用法律规定的强制性权利。</p>
<p>8 Data Retention</p>	<p>8 数据保存</p>
<p>Records are kept only as long as a legitimate purpose requires and are then securely retired. Unnecessary client data is promptly deleted following mission completion; essential information may be</p>	<p>记录仅在正当目的所需期间内保存，其后予以安全清除。任务完成后，不必要的客户数据将被及时删除；根据数据保存法规和客户指</p>

securely retained for future engagements, in accordance with data-retention regulations and client instructions.	示，重要信息可安全保存以备日后委托之用。
Account deletion in the Algoz app. When a member or client deletes their account in the Algoz app (Profile > Security > Delete my account), or asks us to by email, the account is closed at once and kept for 15 days; signing in again during that time restores it. After 15 days the profile, chats, requests, documents and login are erased permanently. Invoices and the record of the terms the member accepted are kept, as the law requires.	在 Algoz 应用中删除账户。会员或客户在 Algoz 应用中删除账户（个人资料 > 安全 > 删除我的账户），或通过电子邮件要求我们删除时，账户将立即关闭并保留 15 天；在此期间重新登录即可恢复账户。15 天后，个人资料、聊天记录、请求、文件及登录信息将被永久删除。发票及会员所接受条款的记录将依法保留。
9 International Transfers	9 跨境传输
As Algoz operates a global network, personal data may be transferred across borders to coordinate a service. Where it is, we apply appropriate safeguards, including standard contractual clauses for transfers of EU or UK personal data, so that protections travel with the data.	由于 Algoz 运营全球网络，个人数据可能会为协调服务而跨境传输。在此情况下，我们会采取适当的保障措施，包括就欧盟或英国个人数据的传输采用标准合同条款，确保保护措施随数据一同传输。
10 Platform Security: How We Protect Your Data	10 平台安全：我们如何保护您的数据
Our member, partner and administrative platforms are built on enterprise-grade cloud infrastructure with security as a first-class requirement. The measures below summarise our technical safeguards at a level appropriate for sharing; specific configurations are kept confidential by design.	我们的会员、合作伙伴及管理平台建立在企业级云基础设施之上，安全是首要要求。以下措施以适合公开的程度概述我们的技术保障；具体配置按设计予以保密。
Encryption in transit. All communication with our platforms is encrypted using industry-standard TLS, with strict transport security enforced so connections cannot be downgraded.	传输加密。与我们平台之间的所有通信均采用行业标准的 TLS 加密，并强制实施严格的传输安全，确保连接无法被降级。
Enterprise cloud. Data is hosted on leading enterprise cloud infrastructure benefiting from physical, network and platform security maintained to international standards.	企业级云。数据托管于领先的企业级云基础设施之上，其物理、网络 and 平台安全均按照国际标准维护。
Encrypted application & messaging. Our member application and operational communications run over encrypted channels, with sensitive coordination conducted on secure, privacy-focused messaging platforms.	加密的应用与通讯。我们的会员应用和运营通信均通过加密渠道进行，敏感事务的协调在安全且注重隐私的通讯平台上开展。
Strong authentication. Access requires verified credentials, with two-factor (authenticator-based) authentication available and encouraged for every privileged account.	强身份验证。访问须使用经验证的凭据，每个特权账户均可使用并鼓励启用双重验证（基于身份验证器应用）。
Role-based access control. A granular permission model limits each user and administrator to precisely the functions their role requires, enforced at the system level.	基于角色的访问控制。细粒度的权限模型将每位用户和管理员严格限制在其职责所需的功能范围内，并在系统层面强制执行。
Session protection. Administrative sessions are protected against hijacking and fixation and expire automatically after inactivity, limiting the lifetime of any compromised session.	会话保护。管理会话可防范会话劫持和会话固定攻击，并在闲置后自动失效，从而限制任何受损会话的存续时间。
Hardened web defences. Our applications apply modern browser protections, including anti-clickjacking, content-security and strict-transport controls, to reduce the surface for common web attacks.	强化的网络防护。我们的应用采用现代浏览器防护措施，包括防点击劫持、内容安全和严格传输控制，以减少常见网络攻击的可乘之机。
Secure, access-controlled backups. Backups are restricted to authorised personnel and handled under strict encryption discipline, so recovery never becomes a route to exposure.	安全且受控的备份。备份仅限授权人员接触，并按严格的加密规范处理，确保数据恢复不会成为泄露途径。
Activity logging. Sensitive administrative actions are logged, supporting accountability and the detection of unusual activity.	活动日志。敏感的管理操作均记录在案，以便追责并发现异常活动。
11 Operational Security: The Human Factor	11 运营安全：人的因素
Technology is only as secure as the people who use it; most real-world breaches begin with a person, not a technical flaw. Because of who our clients are, our teams are treated as high-value and held to a correspondingly high standard.	技术的安全取决于使用它的人；现实中的大多数泄露始于人，而非技术漏洞。鉴于我们客户的身份，我们的团队被视为高价值目标，并相应地遵循高标准要求。
Vetted personnel. Staff and operatives are vetted and bound by strict non-disclosure agreements; confidentiality obligations survive the end of any engagement.	经审核的人员。员工及安保人员均经过背景审核，并受严格的保密协议约束；保密义务在任何委托结束后继续有效。

Secure operative channels. Field coordination is conducted over encrypted, privacy-focused channels, with the most sensitive operations handled on dedicated secure messaging.	安全的人员沟通渠道。现场协调通过加密且注重隐私的渠道进行，最敏感的行动则在专用的安全通讯工具上处理。
Compartmentalisation. Sensitive details (locations, schedules, identities) are shared strictly on a need-to-know basis, never broadcast across a team.	分隔管理。敏感信息（地点、日程、身份）严格按需知悉共享，绝不会在整个团队中广泛传播。
A single discreet point of contact. Clients interact through one trusted relationship manager, reducing how widely information must travel to deliver a result.	唯一且谨慎的联络人。客户通过一位值得信赖的客户经理进行沟通，从而减少为达成结果所需的信息流转。
Awareness & phishing resilience. Our people are continuously trained against social-engineering and phishing tactics, the most common entry point for attackers targeting privileged access.	安全意识与防网络钓鱼。我们的人员持续接受防范社会工程和网络钓鱼的培训，这是攻击者获取特权访问最常见的切入点。
Clean separation of secrets. Credentials and keys are isolated from day-to-day systems and rotated under defined procedures, so a single exposure cannot cascade.	机密信息严格隔离。凭据和密钥与日常系统隔离，并按既定程序定期轮换，确保单次泄露不会引发连锁影响。
12 Confidentiality, NDAs and Audits	12 保密、保密协议及审计
All Algoz personnel and third-party collaborators are bound by strict NDAs, ensuring continued confidentiality throughout and after the execution of services. We perform regular privacy audits and assessments to evaluate procedures, identify vulnerabilities and strengthen our practices, and our personnel undergo continuous training in data protection and cybersecurity awareness.	Algoz 的全体人员及第三方协作方均受严格的保密协议约束，确保在服务执行期间及之后持续保密。我们定期开展隐私审计和评估，以审查流程、发现薄弱环节并加强实践；我们的人员持续接受数据保护及网络安全意识培训。
13 Vigilance, Monitoring and Incident Readiness	13 警觉、监控及事件应对准备
Robust prevention is paired with readiness. We monitor for unusual activity across our administrative systems, maintain procedures for responding quickly should an incident occur, and review our safeguards on an ongoing basis as the threat landscape changes. In the unlikely event of a data breach affecting your personal information, Algoz will notify affected clients as promptly as possible and in accordance with applicable data-protection regulations. Where a matter touches the physical safety of a principal, our security and operational teams coordinate as one: the same discipline that defines our protection work in the field is applied to the protection of information.	严密的预防与充分的准备相辅相成。我们监控管理系统中的异常活动，保持在发生事件时迅速响应的程序，并随着威胁形势的变化持续审视防护措施。万一发生影响您个人信息的数据泄露，Algoz 将根据适用的数据保护法规，尽快通知受影响的客户。当事件涉及客户的人身安全时，我们的安保与运营团队协同一致：界定我们现场保护工作的同一套纪律，同样适用于对信息的保护。
14 Children's Data	14 儿童数据
Algoz does not knowingly collect or process information relating to individuals under the age of 18 without verified consent from a parent or legal guardian.	未经父母或法定监护人经核实的同意，Algoz 不会在知情的情况下收集或处理与未满 18 周岁人士相关的信息。
15 Information Security and Client Responsibility	15 信息安全及客户责任
Client information is stored on secure servers and protected by industry-standard administrative, technical and physical safeguards. While we take all reasonable precautions, no data transmission over the internet or wireless networks can be fully guaranteed as secure. Clients and principals are expected to collaborate with our team in adhering to privacy and operational protocols; this mutual cooperation helps ensure the highest level of safety and confidentiality throughout the engagement.	客户信息存储于安全的服务器上，并受到符合行业标准的管理、技术和物理保障措施的保护。尽管我们采取一切合理的预防措施，但任何通过互联网或无线网络进行的数据传输都无法保证绝对安全。客户及受保护人士应与我们的团队合作，共同遵守隐私和运营规程；这种相互配合有助于在整个委托期间确保最高水平的安全与保密。
16 Website, Imagery and External Links	16 网站、图片及外部链接
Our website may contain links to external websites not operated by us; Algoz is not responsible for the privacy practices of third parties, and we encourage you to review their policies. All images and content used on algoz.group are royalty-free, sourced from our web builder's authorised libraries, created by our internal team, or AI-generated to depict services while protecting client privacy.	我们的网站可能包含非我们运营的外部网站链接；Algoz 不对第三方的隐私做法负责，建议您查阅其相关政策。algoz.group 上使用的所有图片和内容均为免版税素材，来源于我们网站建设工具的授权素材库、由我们的内部团队制作，或由人工智能生成，以便在展示服务的同时保护客户隐私。
17 Purpose Limitation and Governance	17 目的限制与治理

<p>We use your information solely to deliver and coordinate the services you have requested; we do not sell client data and do not repurpose it for unrelated ends. Our handling of personal data is guided by the principles of established frameworks, including the GDPR and international information-security good practice, and is overseen by our Data Protection Officer.</p>	<p>我们仅为提供和协调您所请求的服务而使用您的信息；我们不出售客户数据，也不将其挪作无关用途。我们对个人数据的处理遵循公认框架的原则，包括 GDPR 及国际信息安全良好实践，并由我们的数据保护官进行监督。</p>
18 Governing Law and Jurisdiction	18 适用法律及司法管辖
<p>This Policy is governed by and construed in accordance with the laws of the United Arab Emirates, consistent with the governing-law and jurisdiction provisions of the Algoz General Terms & Conditions (clauses 8 and 11.8). Any disputes are subject to the exclusive jurisdiction of the competent courts of Ras Al Khaimah / UAE, with arbitration under the RAKEZ Authority rules as provided in the Terms. Mandatory consumer-protection and data-protection rights of clients resident in the United Kingdom or European Union are unaffected.</p>	<p>本政策受阿拉伯联合酋长国法律管辖并据其解释，与 Algoz 《一般条款与条件》（第 8 条和第 11.8 条）中有关适用法律和司法管辖的规定保持一致。任何争议均由阿拉伯联合酋长国哈伊马角有管辖权的法院专属管辖，并按《条款与条件》的规定依据 RAKEZ 管理局规则进行仲裁。居住在英国或欧盟的客户依法享有的强制性消费者保护和数据保护权利不受影响。</p>
19 Updates to This Policy	19 本政策的更新
<p>Algoz may update this Policy as our practices, technology or the law evolve. Updates are communicated via our website, email or invoice and take effect on publication. The version and date are shown in the header.</p>	<p>Algoz 可随着我们的做法、技术或法律的发展更新本政策。更新将通过我们的网站、电子邮件或发票告知，并自发布之日起生效。版本及日期载于页眉。</p>
20 Contact	20 联系方式
<p>For any question regarding this Privacy & Data Protection Policy, or to exercise your data rights, contact our Data Protection Officer (DPO) and CEO & Owner, Mr Filipi Rodrigues Oliveira Silva, at dpo@algozgroup.com or privacy@algozgroup.com. Algoz FZ-LLC (trading as Algoz Group), Trade Licence 5033995 Registration 4071452 TRN 105119056700001, Compass Building, Al Hulaila, VUNE0977, Ras Al Khaimah, United Arab Emirates.</p>	<p>如对本隐私与数据保护政策有任何疑问，或需行使您的数据权利，请通过 dpo@algozgroup.com 或 privacy@algozgroup.com 联系我们 的数据保护官（DPO）、首席执行官兼所有人 Filipi Rodrigues Oliveira Silva 先生。Algoz FZ-LLC（以 Algoz Group 名义经营），营业执照 5033995 注册号 4071452 税号 TRN 105119056700001，Compass Building, Al Hulaila, VUNE0977, Ras Al Khaimah, 阿拉伯联合酋长国。</p>